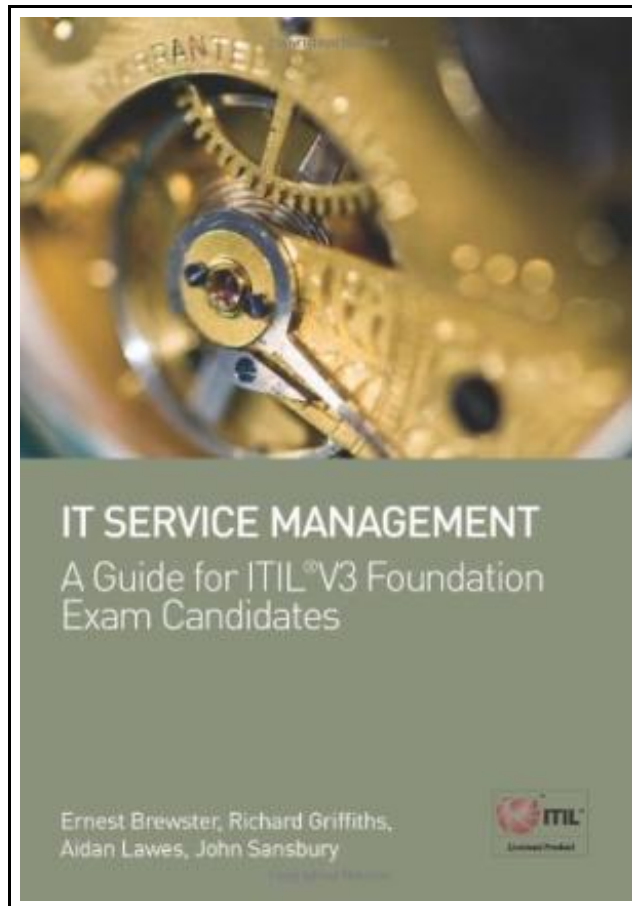# IT Service Management - A Guide for ITIL® V3 Foundation Exam Candidates

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